1. Application Features – PMA Contract & Service Management

1. Contract & Service Management

- PMA Contract Registration
  Allows registering new contracts with complete customer and service details.

- Service Updation Form
  Enables updating service progress and status at any stage.

- Checklist Master
  Maintains a master list of predefined service checklists.

- Checklist Creation / Updation
  Facilitates creating or updating custom checklists for specific contracts.

2. Master Data

- Make
  Manufacturer or equipment make details.

- Model
  Keeps model information for quick reference.

- Service Type
  Defines different service categories.

- Labour Cost
  Records standard labour charges for services.

- Spare Parts Description
  Stores itemized spare parts details.

- Parts Details
  Provides technical specifications of parts.

- Remark Category
  Captures common remark types for reporting.

- Customer Name
  Stores customer identification information.

- Travel Cost
  Maintains travel cost details linked to services.

- Emirates
  Stores location details by Emirates.

- Branch
  Identifies service branches.

- Sub Locality
  Records detailed location information.

3. Reports
- Service Due Report
  Displays upcoming services due.

- Service Contract Report
  Summarizes all active service contracts.

- Service Postponement Report
  Tracks postponed services with reasons.

- Service Inactive Report
  Lists inactive or expired services.

- Service Completion Report
  Shows services completed successfully.

- Service History Report
  Provides complete service history for a customer or contract.

- Live Contract Report
  Displays currently active contracts in real time.

4. Tools & Views
- Loop
  Helps monitor recurring service cycles.

- Calendar View
  Displays services and appointments on a calendar.

- Search Contract
  Enables quick search of contracts by multiple filters.

5. Dashboard & Analytics

Forecast Analytics
- Service Completion Overview
  Shows forecast of upcoming service completions.

- Cost Overview
  Breaks down forecasted costs (spare, labour, consumable, travel).

- Service Type Based Completion Overview
  Highlights completion trends by service type.

- Service Type Based Cost Overview
  Shows cost distribution by service type.

- Consumables Quantity
  Tracks usage and forecast of consumables.

- Time Overview
  Provides expected service timelines.

- Labour Hours and Travel Hours
  Displays projected manpower utilization.

Achievement Analytics
- Service Chart (Number of Services)
  Visualizes the number of services completed.

- Labour Revenue (USD)
  Shows total revenue generated from labour.

- Consumables Revenue (USD)
  Displays revenue contribution from consumables.

- Labour & Travel Hours
  Tracks actual hours spent on labour and travel.

Service Dashboard

Breakdown Services
- Enquiries
  Captures all service-related enquiries.

- Job Cards
  Generates job cards for breakdown services.

- Conversion Rate
  Shows percentage of enquiries converted into jobs.

- Open Services
  Lists services that are still pending.

- Completed Services
  Displays successfully completed services.

- Accepted Quotations
  Tracks quotations that have been approved.

Service Trends

- Weekly Appointment Distribution
  Shows weekly booking patterns.

- Technician Hours Comparison
  Compares service hours across technicians.

- Accepted Costs Breakdown
  Displays cost approvals by category.

- Quotation Conversion Funnel
  Tracks movement from enquiry to quotation approval.

- Technician Utilization Achievement
  Monitors technician performance and utilization.

- Recent Breakdown Requests
  Lists the most recent service breakdowns.

PMA Services

PMA Service Trends

- PMA Weekly Appointment Distribution
  Tracks weekly PMA appointments.

- PMA Technician Hours Comparison
  Compares service hours for PMA technicians.

- PMA Costs Breakdown
  Displays cost distribution for PMA services.

- PMA Spare and Consumable Cost Trends
  Shows spending patterns on spares and consumables.

- PMA Technician Utilization Achievement
  Tracks PMA technician efficiency.

- Recent PMA Contracts
  Lists newly added PMA contracts.